



# The Two Way Street

Many thanks to all those parents who completed our on-line survey at the last parents evening. Out of 229 surveys, 163 were fully completed, (with some partially done) and the results have been gathered leaving us with the summaries shown below. Your comments were also much appreciated, and we would like to share some of these over the next few issues of the Two Way Street, the positive ones and the suggestions on how we can make our school even better for you and the children.

Please be aware that it is always difficult to please all of our parents all of the time but we want to get a happy balance, so if you have disagreed with any of the statements below or want to discuss things further, you can use the email link shown at the bottom of the newsletter, come in to see us, call us by telephone or write to us, whichever method you prefer. We will always respond.

Question : My child has friends at school

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	122	42	0	2	1
Response Percentage	73.05	25.15	0	1.2	0.6

Question : There is a happy atmosphere at school

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	119	45	1	0	2
Response Percentage	71.26	26.95	0.6	0	1.2

Question : I feel welcome when I come into school

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	125	39	3	0	0
Response Percentage	74.85	23.35	1.8	0	0

Question : The school site is sufficiently secure

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	127	38	1	0	1
Response Percentage	76.05	22.75	0.6	0	0.6

Question : The classrooms are clean, tidy, and attractive and provide an effective working environment for my child

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	126	38	3	0	0
Response Percentage	75.45	22.75	1.8	0	0



Question : The outdoor environment at school is effective at supporting creativity and learning

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	109	52	6	0	0
Response Percentage	65.27	31.14	3.59	0	0

Question : I am kept well informed about what my child is learning in school

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	74	82	6	3	1
Response Percentage	44.58	49.4	3.61	1.81	0.6

Question : My child is making good progress

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	105	58	1	1	1
Response Percentage	63.25	34.94	0.6	0.6	0.6

Question : I am kept well informed about how my child is getting on

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	83	74	6	1	2
Response Percentage	50	44.58	3.61	0.6	1.2

Question : I am given enough information about how I can support my child at home

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	72	83	10	1	0
Response Percentage	43.37	50	6.02	0.6	0

Question : The school has high expectations for my child

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	92	67	3	0	4
Response Percentage	55.42	40.36	1.81	0	2.41

Question : The school ensures that my child reaches their full potential

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	99	61	2	1	3
Response Percentage	59.64	36.75	1.2	0.6	1.81

Question : I understand the homework expectations in my child's Year group

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	79	71	10	3	3
Response Percentage	47.59	42.77	6.02	1.81	1.81

Question : I think my child has the right amount of homework

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	64	75	21	2	4
Response Percentage	38.55	45.18	12.65	1.2	2.41

Question : School trips and visits are worthwhile experiences

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	117	47	2	0	0
Response Percentage	70.48	28.31	1.2	0	0



Question : The school provides a varied range of trips, visits and activities

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	100	63	1	1	1
Response Percentage	60.24	37.95	0.6	0.6	0.6

Question : The school runs enough after school clubs

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	81	65	7	1	12
Response Percentage	48.8	39.16	4.22	0.6	7.23

Question : I think the school's system of rewarding and praising children are effective

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	91	66	2	2	4
Response Percentage	55.15	40	1.21	1.21	2.42

Question : I think the school's system of discipline is effective

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	66	83	4	1	11
Response Percentage	40	50.3	2.42	0.61	6.67

Question : I am confident that the school deals with inappropriate behaviour effectively

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	66	80	10	1	8
Response Percentage	40	48.48	6.06	0.61	4.85

Question : The school's values and attitudes have a positive effect on my child

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	91	71	1	1	1
Response Percentage	55.15	43.03	0.61	0.61	0.61

Question : The school treats my child fairly

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	94	67	2	1	1
Response Percentage	56.97	40.61	1.21	0.61	0.61

Question : My child is confident that should they have a problem, there is someone they can go to in school who will listen to them

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	77	78	4	2	4
Response Percentage	46.67	47.27	2.42	1.21	2.42

Question : My child enjoys playtimes and lunchtimes

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	87	69	5	1	3
Response Percentage	52.73	41.82	3.03	0.61	1.82

Question : My child finds school meals enjoyable

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	47	60	23	8	27
Response Percentage	28.48	36.36	13.94	4.85	16.36



Question : The School helps to promote a healthy lifestyle

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	87	70	3	0	5
Response Percentage	52.73	42.42	1.82	0	3.03

Question : I think members of staff at the school are approachable

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	97	63	1	1	1
Response Percentage	59.51	38.65	0.61	0.61	0.61

Question : Parent consultation meetings provide me with the information I require about my child's progress and achievement

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	98	63	0	0	2
Response Percentage	60.12	38.65	0	0	1.23

Question : The end of year school report provides me with the information I require about my child's progress and achievement

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	96	56	6	0	5
Response Percentage	58.9	34.36	3.68	0	3.07

Question : Newsletters provide me with clear information regarding what has happened in school but also about future events

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	94	67	0	1	1
Response Percentage	57.67	41.1	0	0.61	0.61

Question : The school website provides me with clear information regarding the school

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	83	70	6	1	3
Response Percentage	50.92	42.94	3.68	0.61	1.84

Question : I understand the role of the school Governors

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	50	63	29	3	18
Response Percentage	30.67	38.65	17.79	1.84	11.04

Question : I feel that I can approach the school if I have a concern

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	98	59	2	1	3
Response Percentage	60.12	36.2	1.23	0.61	1.84

Question : I believe my concerns would be dealt by the school in a satisfactory manner

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	90	64	3	1	5
Response Percentage	55.21	39.26	1.84	0.61	3.07

Question : The school has been led and managed well

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	99	58	1	2	3
Response Percentage	60.74	35.58	0.61	1.23	1.84

Question : The school encourages parents and guardians to play an active part in school life

	Strongly Agree	Agree	Disagree	Strongly Disagree	Dont Know
No. Of Responses	96	57	6	2	2
Response Percentage	58.9	34.97	3.68	1.23	1.23

### These are some of the positive comments;-

- *"We like the size of the school, and that each and every teacher is very dedicated to their job. This is a very welcoming school"*
- *"Nice that school has strong links with the church and the children have the opportunity to do other activities outside of school environment such as Christmas plays and Easter Bonnet parade at the church"*
- *"I like the fact that the head teacher greets the children each day, the children are learned kindness and respect for each other so therefore my child feels safe at school"*
- *"The attitude towards our child has been nothing short of exceptional being given a level of inclusion and support that is second to none"*
- *"Feeling like you are part of a "family". The interaction between different year groups and how polite most of the children are"*
- *"The school has provided a safe and encouraging environment for my children to develop and learn. I could not have wished for a better start to their education. The teachers have, in every year group, been available at any time to talk through any concerns I may have had and both Mr Yeomans and Mr Mills have led the school brilliantly. I am very happy my children are at St Johns"*
- *"A fabulous school which has ensured our children have flourished academically and socially"*
- *"I don't want my child to ever leave!"*

### Points that we intend to address (or are already addressing); -

- *"Thinking ahead a bit more - as a working parent it's really difficult to get time off to support your child in activities at the drop of a hat and you feel guilty when you can't attend something"*

We are very aware of this problem. At the beginning of the year, we try to put dates in the diary. Unfortunately, events crop up after that, such as dance festivals, sporting events, visiting artists etc. that we do not have dates for until we are notified. We then try to accommodate so that the children do not miss out on anything. Sports day is also difficult when we cannot predict the weather. We are trying to be mindful of working parents, and will do our best to stick to plans wherever possible and let you know in advance.

- *"Stronger leadership with less patronising multiple letters regarding dogs, parking and smoking, it is minority repeat offenders and rather than sending the same letter out which is obviously been ignored tackle the situations head on with zero tolerance"*

If any staff members see dogs on the premises, or smokers, or cars being brought onto the car park, we do tackle this head on and face to face as it is the easiest and quickest way to handle it. Unfortunately, we are not always at the scene when these incidences occur and hear about them through parental complaints later on. Letters are sent out when we are unaware of the culprits but we are careful when wording the letters that they are not patronising. In an ideal world, all parents would read all letters and abide by all the rules. We are trying to get to this point and we hope that all parents can support us in doing so. We always try to act upon parental complaints as we know you would not expect anything less. We appreciate that



some parents walk their dogs to school and stay off the school site, this is out of our control, but please be aware that we have had multiple complaints regarding this issue, especially from parents who have children who are scared of dogs.

- *"More after school clubs for both boys and girls"*

This is an area that we have improved vastly since September and we now have more after school clubs than we have ever had before with something going on every night of the week. It is difficult to run more than one sporting event each evening in the cooler months as we only have the hall to accommodate children, and then we have to limit numbers. However, more sports arrive in the warmer terms as we can use the outdoor environment. We try to be fair to all year groups, providing a selection for each so that all our children can have access to something they may enjoy during the year. Clubs are never restricted to just boys or just girls. We are open to suggestions if you have any recommendations on improving this further.

- *"To cut down on germs I think anti-bacterial gel in all important areas entrances, exits, dinner hall & toilets would be better as children are always in a rush and this then ensures they always have clean hands on the move"*

We are currently investigating having anti-bacterial gel in dispensers in school, initially supervised in the main reception area (being aware that it could be open to abuse!). Gel is used already for certain types of activity, such as cookery and gardening, but we also want the children to understand the importance of hand washing even when they are in a rush - hand gel cannot replace hand washing. Teachers are already vigilant, knowing that some children still do not wash their hands automatically after using the bathroom. We ask parents to support us here in drilling it into all children that this is how germs spread and that we all play a part in controlling it. This area is also covered in our PSHE curriculum.

There will be more comments and concerns shared in subsequent issues of the Two Way Street, (especially school meals and the role of the governors in school which came up as main areas for concern) so look out for this in your inbox, on the notice board or as a paper copy if you have not signed up to receive emails from school.

If you have any comments, concerns or questions - why don't you email us on our address specifically for the 'Two Way Street'

**Email address:**

[twowaystreet@st-johns.walsall.sch.uk](mailto:twowaystreet@st-johns.walsall.sch.uk)

